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There is nothing quite like arriving soggy and jet-lagged at your destination only to discover that your luggage has taken an unexpected detour. Personal Porter is a new service aimed at rescuing travellers from those forlorn moments at the baggage carousel. It will pick up your luggage from your home or office before you leave and transport it to your hotel, so it is there when you arrive. Apart from avoiding nasty surprises on arrival, the service could also be handy for sports nuts who are lugging skis or surfboards and for travellers who are traversing the climate zones of the world and packing everything from a bikini to their thermal underwear. It is available in Australia for domestic and international journeys and the Australian Tax Office has advised that the cost is tax deductible for business trips. But book early – Personal Porter does not collect baggage on weekends or public holidays. *Personal Porter*; 02 8216 0793; www.personalporter.com.au – CHRISTINE LONG